



780 N. Commercial Street, Manchester, NH 03101

Eversource Energy  
P.O. Box 330  
Manchester, NH 03105-0330  
(603) 634-2701  
Fax (603) 634-2511

**Christopher J. Goulding**  
Manager, NH Revenue Requirements

E-Mail: [Christopher.goulding@eversource.com](mailto:Christopher.goulding@eversource.com)

July 12, 2017

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301



Re: 2<sup>nd</sup> Quarter 2017 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 2<sup>nd</sup> quarter of 2017. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

Christopher J. Goulding  
Manager, NH Revenue Requirements

CJG:kd  
Enclosure  
cc: Service List (by electronic mail only)

**Public Service Company of New Hampshire, d/b/a Eversource Energy**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2017 Report**  
**to the New Hampshire Public Utilities Commission**

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	% of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>April</b>							
Residential	103,441	65,772,852		433,246	23.88%	254,050,459	25.89%
Small C&I Rate G	27,906	79,680,881		75,297	37.06%	138,098,425	57.70%
Medium C&I Rate GV	1,107	112,852,207		1,331	83.17%	126,529,829	89.19%
Large C&I Rate LG	102	96,797,045		116	87.93%	100,143,915	96.66%
Lighting	<u>394</u>	<u>1,720,953</u>		<u>811</u>	<u>48.58%</u>	<u>2,868,077</u>	<u>60.00%</u>
<b>Total</b>	<b>132,950</b>	<b>356,823,938</b>	<b>597,422</b>	<b>510,801</b>	<b>26.03%</b>	<b>621,690,705</b>	<b>57.40%</b>
<b>May</b>							
Residential	104,013	56,289,012		434,735	23.93%	213,373,880	26.38%
Small C&I Rate G	28,204	75,099,846		75,636	37.29%	125,997,964	59.60%
Medium C&I Rate GV	1,190	115,405,459		1,415	84.10%	127,704,446	90.37%
Large C&I Rate LG	105	96,427,996		119	88.24%	98,174,237	98.22%
Lighting	<u>396</u>	<u>1,136,709</u>		<u>798</u>	<u>49.62%</u>	<u>2,086,880</u>	<u>54.47%</u>
<b>Total</b>	<b>133,908</b>	<b>344,359,022</b>	<b>763,287</b>	<b>512,703</b>	<b>26.12%</b>	<b>567,337,407</b>	<b>60.70%</b>
<b>June</b>							
Residential	104,603	64,988,463		435,228	24.03%	243,549,582	26.68%
Small C&I Rate G	28,426	85,054,120		75,632	37.58%	141,926,434	59.93%
Medium C&I Rate GV	1,179	127,342,167		1,397	84.40%	141,485,815	90.00%
Large C&I Rate LG	105	103,636,409		118	88.98%	106,552,415	97.26%
Lighting**	<u>400</u>	<u>468,180</u>		<u>799</u>	<u>50.06%</u>	<u>1,370,692</u>	<u>34.16%</u>
<b>Total</b>	<b>134,713</b>	<b>381,489,339</b>	<b>872,684</b>	<b>513,174</b>	<b>26.25%</b>	<b>634,884,938</b>	<b>60.09%</b>

\*\*Total Customers\* refers to all customers taking Delivery Service.

\*\*During the month of June, KWH sales for the Lighting class were impacted by a large billing correction.